

## Ayul Bhavsar

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**From:** Kevin Gawason <k.gawason@chemtech.net>  
**Sent:** Wednesday, May 05, 2021 12:32 PM  
**To:** s.chaim@chemtech.net  
**Cc:** mohammad@chemtech.net  
**Subject:** RE: M2171

Hi Steve,  
Okay. Thank you. I spoke with Client and believe he is alright with results.

Regards.  
Kevin

Kevin Gawason  
Account Executive

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**From:** Steven Chaimowitz <S.Chaim@chemtech.net>  
**Sent:** Wednesday, May 5, 2021 11:53 AM  
**To:** 'Kevin Gawason' <K.Gawason@chemtech.net>  
**Cc:** mohammad@chemtech.net  
**Subject:** RE: M2171

Hi Kevin,

In M1907 we have reported EPH F2. This is for the same client just different project name and contact. In this case AEI accepted the results which no questions. As per Mohammad we are reporting correctly for EPH category 1 test and the data is accurate.

Regards,

Steven Chaimowitz  
Project Manager

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**From:** Steven Chaimowitz [<mailto:S.Chaim@chemtech.net>]  
**Sent:** Tuesday, May 4, 2021 11:00 AM  
**To:** 'mohammad@chemtech.net' <[mohammad@chemtech.net](mailto:mohammad@chemtech.net)>  
**Subject:** FW: M2171

Hi Mohammad,  
Following up on this. Again I believe we did report correctly but the client is not understanding.

Regards,

Steven Chaimowitz  
Project Manager

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**From:** Steven Chaimowitz [<mailto:S.Chaim@chemtech.net>]

**Sent:** Monday, May 3, 2021 9:58 AM

**To:** 'k.gawason@chemtech.net' <[k.gawason@chemtech.net](mailto:k.gawason@chemtech.net)>; 'mohammad@chemtech.net' <[mohammad@chemtech.net](mailto:mohammad@chemtech.net)>

**Subject:** M2171

Good Morning,

The client called and doesn't exactly understand how to read his results. He was saying he should have only receive total EPH results but he received more results for "Aliphatic C28-C40" and "Aliphatic C9-C28" and he is confused at which results he needs to look at. It looks like we reported everything correct but I don't know how to explain to the client what they need to be looking at for their results. How can we explain to the client what they need to be looking at for their results? Please advise.

Regards,

Steven Chaimowitz  
Project Manager

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